



## SHIPPING POLICY

### Australian Shipping:

We offer FREE standard shipping for all Australian orders over AUD\$75.00. Our standard shipping option is with Australia Post and advise for 3-7 business days for delivery. For orders under AUD\$75.00 a shipping charge of AUD\$5.95 will be incurred. We offer express shipping for AUD\$9.95 which is guaranteed 1-3 business days for delivery and this service is also through Australia Post. You will be provided with a tracking number when your order has been processed and is ready for dispatch. You can check the status of your package via the Australia Post website.

### International Shipping:

We send all orders through Australia Post (Pack and Track or Registered Mail). International shipping is a flat rate of AUD\$20.00 however, we offer a discounted rate of AUD\$9.95 for orders over AUD\$75.00. International delivery times can vary, we generally advise for 7-15 business days depending on the national postal service and customs procedure of the destined country. You will be provided with a tracking number when your order has been processed and is ready for dispatch. You can check the status of your package via the Australia Post website.

### IMPORTANT SHIPPING NOTES:

- We have no control over packages delivery once they leave our warehouse however, we endeavour to dispatch same day or following business day to insure a fast delivery.
  - Please ensure you check your shipping details before submitting your order.
  - Please ensure you check with your countries mail carrier for any import duties, tax or handling fees that may be added to your order.
  - Due to customs restrictions, we are unable to ship to some Middle Eastern, African, and Asian countries.
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